

# Return



Please send your return to:

**Taylor Wheels GmbH & Co. KG**  
**Abt. Retouren**  
**Weickersdorfer Str. 11**  
**OT Weickersdorf**  
D - 01877 Bischofswerda  
Germany

Client number: .....

Invoice number: .....  
(Please indicate your invoice number for all queries)

Address: .....

Bank details: .....

## Reason for return *(please tick)*

- Withdrawal/cancellation
- Complaint (2 years guarantee)
- Exchange
- Transport damage

**Please give a reason for your return and mark whether you want a replacement or a refund**

(Please note: refund is just possible within the 30 day withdrawal period or guarantee claim):

Amount	Item number	Description	Refund	Exchange

**Comment / Description in case of guarantee claim:**

.....  
.....

## Important:

- You have the right to withdraw from this contract within 30 days without giving any reason.
- If you have received an item which has a transport damage please contact the customer service immediately: [service@taylor-wheels.com](mailto:service@taylor-wheels.com)
- You have the right to a two-year guarantee period at no cost. If the item turns out to be faulty or does not look or work as advertised, we will **repair** or **replace** it **free of charge** or give you a **full refund or reduction in price**.
- For further question regarding your right of withdrawal or any other claims please visit our online shop at [www.taylor-wheels.com](http://www.taylor-wheels.com). There you will find our general terms and conditions.
- Please fill out the return document and put it in your parcel. (We cannot proceed any returns without this completely filled out document.)
- If you want we can also pick up your parcel at home. Just send an email to: [service@taylor-wheels.com](mailto:service@taylor-wheels.com) with subject: "Pick and Return"
- If you have any more questions do not hesitate to call us. We are glad to help and assist you with your return.  
+49 - (0)35 91 - 59 88 90

(Print out and put it on the package)

Sender:

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.....  
.....

**Taylor Wheels GmbH & Co. KG**

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Weickersdorfer Str. 11  
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**D - 01877 Bischofswerda**

**Germany**